



Adverse weather policy

At Rising Stars, we have an adverse weather policy in place to ensure our setting is prepared for all adverse weather such as floods, snow and heat waves.

If any of these incidents impact on the ability for the setting to operate, we will contact parents via telephone.

Flood

In the case of a flood we will follow our critical incident procedure to enable all children and staff to be safe and continuity of care to be planned for.

Snow

If high snow fall is threatened during the day then the manager will take the decision as to whether to close the setting. This decision will take into account the safety of the children, their parents and the staff team. In the event of a planned closure during the day we will contact all parents to arrange for collection of their child.

In the event of staff shortages due to snow we will contact all available off duty staff and/or agency staff and group the children differently until they are able to arrive. If we are unable to maintain statutory ratio requirements it would be based on a first come first serve basis until maximum capacity is filled. We will contact Ofsted to inform them of this issue, recording all details in our incident file. If we feel the safety, health or welfare of the children is compromised then we will take the decision to close the setting.

Heat wave

Please refer to our sun care policy.